



Welcome to Schull Harbour Hotel.

We are honoured to have recently taken over at this fantastic location in beautiful West Cork.

Like everything in life, this is a journey for us, and it will be an exciting one of consistent improvement, to get our product and service to the level we aspire to achieve. We may not get everything right initially but please bear with us, we will keep trying and learning until we do. We commit to bringing relentless energy and determination in the pursuit of what we do.

We have a brilliant team of passionate people immersed in Schull and West Cork life, who all care deeply about delivering the very best for you and themselves. Our goal is in time to respectfully compliment the amazing West Cork hospitality experience that has been built up over many years by great people and we feel a huge responsibility to contribute positively to Schull and West Cork.

We look forward to bringing you on that journey with us and thank you for visiting.

The Schull Harbour Hotel Team

Dining

Gracie Blue's Bar

Gracie Blue's Bar is the epicentre of activity in the hotel and is the only bar in Schull with sea-views. Our bar food is served daily from 12 noon until 8:45pm. Tea, coffee, scones, and cakes are available from 9am.

Breakfast

The Schull Harbour Hotel has been recognised by the Georgina Campbell Guide for our breakfast offering. We are delighted to offer continental buffet breakfast along with a delicious served hot breakfast of your choice from 7:30am – 11am (8am – 11am on Sundays) served in The Bistro. Booking is essential for breakfast – please contact reception.

Guests staying in our self-catering suites are welcome to avail of breakfast and will be charged accordingly.

Takeaway

All our dishes are available to take away. Please contact Reception if you would like to organise a takeaway meal.

We are currently unable to offer Room Service at any time of day.

Check-in / Check out

Check-in for our bedrooms is from 3pm and checkout is at 12noon sharp. Any late checkouts will incur an additional charge.

Check-in for our self-catering suites is from 4pm and checkout is at 11am sharp. Any late checkouts will incur an additional charge.

Housekeeping

Our Housekeepers will call daily between 10am and 2pm to service your room. Please use the '*Please Service Room*' sign if you would like your room serviced. Use the '*Do Not Disturb*' sign if you would like a full service. Our Housekeepers will continue to use a broad-spectrum disinfectant on all surfaces to minimise the spread of bacteria and viruses, and ensure your room is thoroughly ventilated daily. If you have any queries or requests regarding your room, please contact the front desk on '150' from 7am to 10pm, or (086) 066 2564 after 10pm.

Daily Housekeeping service is not provided for our self-catering suites. Extra towels and bedding can be provided at an extra charge.

Cots / Extra beds

Our seaview rooms and family rooms can accommodate an extra bed for children up to 12 years of age. All our bedrooms can accommodate a cot for children up to 3 years of age. Please contact reception if you require a cot or extra bed for your room. Cots are provided free of charge, while there is a charge of €15 per night for an extra bed.



Deep Blue Leisure Centre

Our Leisure Centre is located on the lower ground floor. It has a 16m heated swimming pool, a sauna, a steam room, and a gym. Towels are available at the Leisure Centre Reception.

You are required to wear a swimming hat whilst swimming, these can be purchased at the Leisure Centre Reception. We also operate our pool with reduced chlorine levels, so please shower before getting into the water.

Gym users must be 16 years or older. Sauna and steam room users must be 18 years or older.

Opening hours:

Monday – Friday 7:00am – 9:00pm (Children allowed until 6pm)

Saturday 8:00am – 9:00pm (Children allowed until 6pm)

Sunday & Bank Holidays 8:00am – 9:00pm (Children allowed until 6pm)

Please note the pool is closed for classes at certain times. Opening hours can also vary from season to season. Please ask at Reception or the Leisure Centre for current timetables. Last entry for the gym is 30 minutes prior to closing. Last entry for swimming is one hour prior to closing.

Schull Harbour Hotel has made every effort to provide you with safe and reliable equipment. Your use of this equipment will be deemed as complete acceptance of the responsibility and physical risks normally associated with this equipment. The use of this equipment shall be at your own risk.

Ask about our Summer Swim Camps! Great fun for your little Schull Swimmers. Weeklong camps take place in July & August each year.

Pay by the day or book for the whole week!

A-Z Guide

The following A-Z information is provided for your own convenience. Should you have any queries please contact Front Desk on (0) from your guestroom telephone.

ATM Service: The nearest ATM machine is located on Main Street. There is one directly outside Centra and one inside Centra.

Banks: The nearest bank is in Skibbereen and generally opens Monday to Friday 10am to 5pm. Please call the bank for exact opening times. There is a Mobile Bank Service located in the carpark behind Centra at the following times: Monday, Tuesday, Thursday and Friday from 10:45am to 12:30pm and 1:30pm to 3:15pm.

Coffee & Tea: Your bedroom has complimentary tea and coffee making facilities by way of our state-of-the-art Nespresso machines. Additional supplies can be requested from the Front Desk.

Credit Cards: Most major credit cards are accepted in the hotel. Unfortunately, we do not accept American Express.

Currency Exchange: We are unable to exchange currency. Local bank

branches and credit unions have currency exchange services as well as the Post Office.

Dentist & Doctor: Please refer to the Emergency Phone List in the Health & Safety section in this directory.

Fire Safety: Guest safety is always our number one priority. To ensure your safety and comfort, please read the Health & Safety section in this directory along with the Evacuation Instructions on the back of your guestroom door.

Gift Vouchers: Gift vouchers for the hotel are available at the Front Desk.

Hairdressers:

- Classic Touch Salon, Main St, Schull 028-28506
- Wayne Lloyd, Main St, Ballydehob 028-25944

Internet: The hotel has a free Wi-Fi network. To access this service, ensure your device's Wi-Fi setting is turned on and select SHH Guest. The password is westcork

Iron & Ironing Board: There is an iron and ironing board available in all guestrooms.

Keycard: Your keycards are used for opening your bedroom door and the hotel front as well as enabling the electricity in your room. Should you mislay your key card please notify the Front Desk so that your lock can be re-coded. Please return your key cards to the Front Desk on check-out. There will be a €5 charge for any keys not returned on checkout.

Laundry & Dry Cleaning:

- EcoWash Self-service Laundry in Centra, Main Street, Schull 028 28236
- Self-service Launderette, Bantry Photo Shop, New St, Bantry 027- 55016
- Hourihane's Dry Cleaners & Laundry Service, Townsend St, Skibbereen 028 21111

Maintenance: If something is not in working order, please notify the Front Desk team.

Non-Smoking: Schull Harbour Hotel is a 100% Non-Smoking hotel. All guest rooms are fitted with smoke alarms. Should anyone smoke in a room during a stay, an additional €100 charge will be applied to your account for the cost of purification. There is an outdoor smoking area to the rear of the hotel.

Parking: There is a complimentary car park across the road from the hotel entrance. During peak season this car park can get busy. The next closest car park is located on Pier Rd. Please note these are Cork Council carparks and are not managed by the hotel.

Post Office: The post office is in the centre of the village and is open Monday – Friday from 9:00am to 5:30pm and on Saturday from 9:00am to 1:00pm.

Taxis: The Front Desk team will be happy to help you organise a taxi if you need one. Alternatively contact George on 086-2795821, JP on 086-1212999 or Luke on 086-8337504.

Tourist Office: Schull Tourist Office is open during peak season and is located on Main Street on the corner of Pier Rd. More information can be found on www.schull.ie

Wake-up Calls: Please arrange wake-up calls at the Front Desk.

Wheelchair Access: We have two guestrooms (107 and 207) which are specifically designed for wheelchair access. Wheelchair accessible toilets are available in The Bistro and in the Leisure Centre. There is an accessible parking space right in front of the hotel.

Health & Safety

Guest safety is always our number one priority. To ensure your safety and comfort, please read this Health & Safety section along with the Evacuation Instructions on the back of your guestroom door.

Important Phone Numbers

Emergency Numbers: Garda (police), Fire Brigade or Ambulance **112**

Garda (Police)

- Schull 028-28111
- Bantry 027-20860
- Skibbereen 028-23088

Doctors

- Skibbereen Medical Centre 028-23456
- Mizen Medical Practice 028-28311
- Out of hours Medical Clinic, South Doc 1850335999

Dentists

- Seamus O'Donoghue, Schull 028-27636
- Ms C McSweeney, Skibbereen 028-21690
- Mr O'Brien, Skibbereen 028-21197

Pharmacy

- Drinagh Pharmacy, Schull Main St 028-28108
- Horgan's Pharmacy, Skibbereen 028-21491
- Drinagh Pharmacy, Skibbereen 028-23333

Hospitals

- Bantry General Hospital A&E, Bantry 027-50133
- Cork University Hospital, Cork City 021-4922000
- Mercy University Hospital, Cork City 021-4271971

Fire Emergency

On entering your guestroom please:

- Take a few moments to familiarise yourself with the Evacuation Instructions on the back of your guestroom door.
- Locate your nearest escape route and fire alarm.
- If you have a physical condition that impairs your ability to evacuate via the staircase, please notify the Front Desk.
- Read the Security & Safety Section in this folder.

If a fire begins in your room: Leave your room, closing the door behind you to keep smoke and flames out of the corridor. Sound the alarm and leave the building via the nearest exit. DO NOT use the elevators.

In the unlikely case of a fire or upon hearing alarms:

Test the door for heat. If the door is cool, carefully check the hall for smoke. If you are in bed and there is evidence of smoke in the room, roll out of bed and crawl to the door. DO NOT STAND! Smoke and deadly gasses may rise.

If smoke or fire is present:

1. Close the door and call for help.
2. Place wet sheets and towels in cracks and vents around the doors and remove curtains.
3. Fill the bathtub with water to keep all fabric moistened.
4. Proceed to the window and try to attract attention.

If you can leave safely via the Hall:

1. Take your room key card with you and close the door behind you.
2. Exit the building via the nearest exit. Hold onto the handrail for stability.
3. Always remain calm.

Traveller Safety Tips

- Do not invite strangers to your room or open your guestroom door without verifying who it is first.
- Close your door securely when you leave your room and keep the door securely shut when you are in the room.
- Do not needlessly display keys, large amounts of cash or other expensive items in public or carelessly leave them anywhere where they could easily be stolen.
- Securely store your valuables in your bedroom safe.
- Do not leave valuables in your vehicle.
- Check to see that any interconnecting room doors are locked.
- If you are travelling with children, always provide adult supervision.
- If you see any suspicious activity, please report your observations to the management on duty.



NO SMOKING

Guestrooms are NON-SMOKING

We operate a strict no-smoking policy in our hotel. Should anyone smoke in your room during your stay, an additional €100 charge will be applied to your bill for the cost of the purification. Thank you for your cooperation.

THE
SCHULL HARBOUR

HOTEL